



SOCIAL  
SECURITY  
AGENCY

## Where To Find Us



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INVESTOR IN PEOPLE

## **Where to find us**

This leaflet gives you information about our offices, it lists their addresses and telephone numbers.

We provide an information, advice and assistance service through the Benefit Shop, all our local Social Security or Jobs & Benefits offices and our Community Benefit Offices. This means that you can call at any of these offices for information about any social security matter, advice on which benefits to claim and assistance with filling in forms.

A map showing the geographical location of our Social Security or Jobs & Benefits offices and Community Benefit Offices can be found in the centre pages.

Our offices are open from 9.00am to 4.30pm and our telephone lines are available from 9.00am to 5.00pm.

If you prefer to write or telephone directly to the office dealing with your claim you will find details of all our office addresses and telephone numbers in this leaflet.

You can call with us for information about any of our services, advice about all benefits and assistance with form filling at any of the offices listed.

### The Benefit Shop

Castle Court  
Royal Avenue  
BELFAST  
BT1 1DF

**Manager** Lucy Carey  
Telephone 028 9033 6958

### Community Benefit Offices

#### Ballyclare Community Benefit Office

29 Hillhead Road  
BALLYCLARE  
BT39 9DS

(open from 9.30am - 12.30pm, Mon - Wed + Fri)  
(open from 10.30am - 12.30pm, Thurs)

**Manager** Mrs Marie Laverty

Telephone 028 9335 2822  
(available from 9.30am - 12.30pm)

#### Crossmaglen Community Benefit Office

Rathkeeland House  
1 Castleblaney Road  
CROSSMAGLEN BT35 9AT

(open from 9.00am - 3.30pm)

**Manager** Mrs Corscadden

Telephone 028 3086 8589  
(available from 9.00am - 5.00pm)

#### Northside Community Benefit Office

Community House  
Northside Village  
Shantallow  
BT48 8NN

(open from 9.00am - 4.30pm) 028 7135 2066

**Manager** Miss Mary Donaghey

Based in Foyle Jobs & Benefits office

Telephone 028 7131 9500  
(available from 9.00am - 5.00pm)

Social Security or Jobs & Benefits offices -  
listed alphabetically

**Andersonstown Benefit Processing Centre**

580a Falls Road  
BELFAST  
BT11 9AB

**Income Support Manager** Mr P. Drain  
Telephone number 028 9030 6400

**Andersonstown Benefit Processing Centre**

580a Falls Road  
BELFAST  
BT11 9AB

**Jobseekers Allowance Manager** Mr G. Mulgrave  
Telephone number 028 9030 6400

**Belfast West & Lisburn District Social Fund Unit**

71 Bow Street  
LISBURN  
BT28 1BB

**Manager** Mr M Quinn  
Telephone number 028 9262 3300

**Antrim Jobs & Benefits office**

20 Castle Street  
ANTRIM  
BT41 4JE

**Manager** Mrs Marie Lavery  
Telephone number 0800 022 4250

**North District Social Fund**

20 Castle Street  
ANTRIM  
BT41 4JE

**Manager** Mrs Marie Lavery  
Telephone number 0800 022 4250 (Antrim)

**Armagh Jobs & Benefits office**

Alexander Road  
ARMAGH  
BT61 7JL

**Manager** Mr Gallery  
Telephone number 028 3752 9777

**South District Social Fund  
Armagh Jobs & Benefits office**

Alexander Road  
ARMAGH  
BT61 7JL

**Manager** Mr Gallery  
Telephone number 028 3752 9777

**Ballymena Jobs & Benefits office**

2 Parkway  
BALLYMENA  
BT43 5ET

**Manager** Mrs Linda Finlay  
Telephone number 028 2563 7000

**Ballymoney Jobs & Benefits office**

37-45 John Street  
BALLYMONEY  
BT53 6DT

**Manager** Mrs Linda Finlay  
Telephone number 028 2766 0100

**Ballynahinch Social Security Office**

18 Crossgar Road  
BALLYNAHINCH  
BT24 8XP

**Manager** Mrs Haugh  
Telephone number 028 9756 0500

**Banbridge Jobs & Benefits office**

Castlewellan Road  
BANBRIDGE  
BT32 4AZ

**Manager** Mrs Jennett  
Telephone number 028 4062 0800

**Bangor Social Security Office**

110 Hamilton Road  
BANGOR  
BT20 4LS

**Manager** Mrs Titmus  
Telephone number 028 9127 9500

**Carrickfergus Jobs & Benefits office**

Davy's Street  
CARRICKFERGUS  
BT38 8DJ

**Manager** Ms G Jones  
Telephone number 028 9335 6936

**Coleraine Jobs & Benefits office**

Artillery Road  
COLERAINE  
BT52 2AA

**Manager** Mrs Winnie Boyd  
Telephone number 0800 022 4250

**Cookstown Social Security Office**

38-40 Fairhill Road  
COOKSTOWN  
BT80 8AG

**Manager** Mrs Lorna Currie  
Telephone number 028 8676 8000

**Corporation Street Social Security Office**

24-42 Corporation Street  
BELFAST  
BT1 3DR

**Manager** Mrs Jackie Harris  
Telephone number 028 9054 3245  
Telephone number 028 9054 7485

**Social Fund Unit** for above office is at:

Jobs & Benefits office  
19 Falls Road  
BELFAST  
BT12 4PH

**Manager** Mr Tony Daly  
Telephone number 028 9054 2862

**Downpatrick Social Security Office**

9-11 Mount Crescent  
DOWNPATRICK  
BT30 6AU

**Manager** Mrs Haugh  
Telephone number 028 4461 1300

**Dungannon Jobs & Benefits office**

Thomas Street  
DUNGANNON  
BT70 1EN

**Manager** Mrs Devlin  
Telephone number 028 8775 4754

**Enniskillen Jobs & Benefits office**

Queen Elizabeth Road  
ENNISKILLEN  
BT74 7JD

**Manager** Mr Colin Harding  
Telephone number 028 6634 3333

### Falls Road Jobs & Benefits office

19 Falls Road  
BELFAST  
BT12 4PH

**Manager** Mr E O'Hagan  
Telephone number 028 9025 1346

### Foyle Jobs & Benefits office

Asylum Road  
LONDONDERRY  
BT48 7EA

**Manager** Miss Mary Donaghey  
Telephone number 028 7131 9500

### Hollywood Road Jobs & Benefits office

106-108 Hollywood Road  
BELFAST  
BT4 1JU

**Manager** Miss Julie Kirkpatrick  
Telephone number 028 9052 8900

### Social Fund Unit for the above office is at:

106-108 Hollywood Road  
BELFAST  
BT4 1JU

**Manager** Mrs Alison Cochrane  
Telephone number 028 9056 9729

### Kilkeel Jobs & Benefits office

Newry Street  
KILKEEL  
BT34 4DR

**Manager** Ms Lannon  
Telephone number 028 4176 1400

### Knockbreda Jobs & Benefits office

Upper Knockbreda Road  
BELFAST  
BT8 6SX

**Manager** Mr Taggart  
Telephone number 028 9054 5600

### Larne Jobs & Benefits office

Crown Buildings  
59 Pound Street  
LARNE  
BT40 1SB

**Manager** Mrs E Evans  
Telephone number 028 2826 3221

### Limavady Jobs & Benefits office

9 Connell Street  
LIMAVADY  
BT49 0DU

**Manager** Mrs Winnie Boyd  
Telephone number 028 7776 0500

### Lisburn Jobs & Benefits office

71 Bow Street  
LISBURN  
BT28 1BB

**Manager** Mr M Quinn  
Telephone number 028 9262 3300

### Lisnagelvin Jobs & Benefits office

2 Crescent Road  
Lisnagelvin  
LONDONDERRY  
BT47 2NJ

**Manager** Miss Carol Deery  
Telephone number 028 7131 9300

### Lurgan Jobs & Benefits office

Alexandra Crescent  
LURGAN  
BT66 6BB

**Manager** Mrs Bown  
Telephone number 028 3831 5600

### Magherafelt Jobs & Benefits office

31 Station Road  
MAGHERAFELT  
BT45 5DJ

**Manager** Mrs Lorna Currie  
Telephone number 0800 022 4250

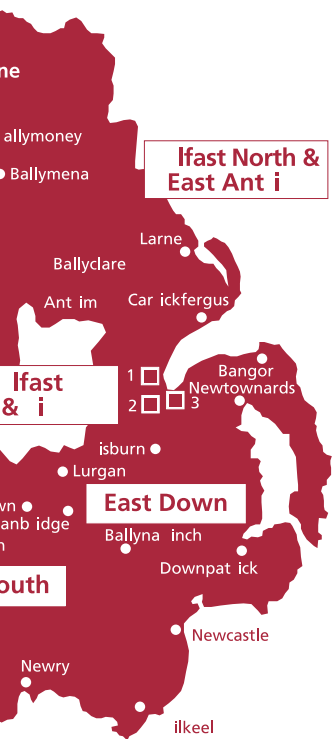
### Newcastle Social Security Office

31 Valentia Place  
NEWCASTLE  
BT33 0EJ

**Manager** Ms Lannon  
Telephone number 028 4372 1600

- District
- Social Security or Jobs & Benefits office
- ▲ Community Benefit Office





## Belfast Of '

### Belfast North & East Ant i

- Corpora ' .
- ill
- Newtownabbey

### Belfast i

- Falls Road

### East Down

- Knockbreda
- Lywood Road

### Newry Jobs & Benefits office

Phoenix House  
40 Bridge Street  
NEWRY  
BT35 8RJ

**Manager** Mrs Corscadden  
Telephone number 028 3026 5522

### Newtownabbey Jobs & Benefits office

39 Church Road  
NEWTOWNABBEY  
BT36 7LB

**Manager** Mrs Wilma Lynch  
Telephone number 028 9054 8213

### Newtownards Social Security Office

East Street  
NEWTOWNARDS  
BT23 7EL

**Manager** Mrs Julie Brown  
Telephone number 028 9181 2581

### Omagh Jobs & Benefits office

7 Mountjoy Road  
OMAGH  
BT79 7BB

**Manager** Mrs Karen Crawford  
Telephone number 028 8225 4222

### Portadown Jobs & Benefits office

Jervis Street  
PORTADOWN  
BT62 3HA

**Manager** Mrs McGrath  
Telephone number 028 3839 7200

### Shaftesbury Square Jobs & Benefits office

Conor Building  
107-111 Great Victoria Street  
BELFAST  
BT2 7AG

**Manager** Mr E O'Hagan  
Telephone number 028 9025 1346

### Shankill Jobs & Benefits office

15-25 Snugville Street

BELFAST

BT13 1PP

**Manager**

Miss Audrey Roberts

Telephone number 028 9054 3456

### Strabane Social Security Office

Urney Road

STRABANE

BT82 9BX

**Manager**

Mr Hugh Crawford

Telephone number 028 7138 1000

## Benefits dealt with centrally in Belfast for all areas in Northern Ireland

You can write to us or ring us about the benefits listed. Alternatively call at the Benefit Shop, your local Social Security or Jobs & Benefits office or Community Benefit Office.

### The Benefit Enquiry Line

A confidential telephone service is available for people with disabilities and their carers enquiring about Disability Living Allowance (DLA), Attendance Allowance (AA) and Carer's Allowance (CA). Ring the **Benefit Enquiry Line (BEL)** on **0800 22 06 74**.

People with speech or hearing problems using a textphone can dial **0800 24 37 87**.

**Attendance Allowance  
Disability and Carers Service**

Castle Court  
Royal Avenue  
BELFAST  
BT1 1HR

**Manager** Mrs McPeake  
Telephone Number 028 9090 6178

**Disability Living Allowance  
Disability and Carers Service**

Castle Court  
Royal Avenue  
BELFAST  
BT1 1HR

**Manager** Mrs McPeake  
Telephone Number 028 9090 6182

**Incapacity Benefit/  
Severe Disablement Benefit/  
Maternity Allowance**

Castle Court  
Royal Avenue  
BELFAST  
BT1 1SB

**Manager** Cathy Duff  
Telephone Number 028 9033 6000

**Industrial Injuries Branch**

Castle Court  
Royal Avenue  
BELFAST  
BT1 1SD

**Manager** Seamus Hynds  
Telephone Number 028 9033 6592

**Carer's Allowance  
Disability and Carers Service**

Castle Court  
Royal Avenue  
BELFAST  
BT1 1HR

**Manager** Mrs McPeake  
Telephone Number 028 9090 6186

### **Pensions Branch**

Windsor House  
9/15 Bedford Street  
BELFAST  
BT2 7UX

**Manager** Mrs Hawthorne  
Telephone Number 028 9049 2300

### **State Pension Credit**

Social Security Agency  
Carlisle House  
PO Box 205  
LONDONDERRY  
BT48 6YB

**Manager** Mrs Carmel Downey  
Telephone Number Application Line 0808 100 6165  
Telephone Number Enquiry Line 0845 601 8821  
Textphone for hearing impaired – 0808 100 1165

### **Employment and Support Allowance Centre**

**Manager** Mr P Rooney  
Telephone Number Application Line 0800 085 6318  
Telephone Number Enquiry Line 0845 602 7301  
Textphone for hearing impaired – 0800 328 3419

## Where to find out about Tax Credits & Child Benefit

### Tax Credits

HMRC Contact Centre Helpline –  
Telephone number is 0345 300 3900

Textphone for hearing impaired –  
0345 300 3909

Calls charged at local rates

Lines are open 8am to 8pm Monday to Friday,  
8am to 4pm Saturday. Lines are closed Sundays,  
Christmas Day, Boxing Day and New Year's Day.

Application packs can be obtained from HMRC  
Enquiry Offices, Social Security or  
Jobs & Benefits office/Benefit Shop.

### Child Benefit

HMRC Contact Centre Helpline –  
Telephone number is 0845 603 2000

Textphone for hearing impaired –  
0845 607 6078

Calls charged at local rates

Lines are open 8am to 8pm Monday to Friday,  
8am to 4pm Saturday. Lines are closed Sundays,  
Christmas Day, Boxing Day and New Year's Day.

For information about Child Benefit, log on to the  
HMRC website at

**[www.hmrc.gov.uk/childbenefit](http://www.hmrc.gov.uk/childbenefit)**

This leaflet is available in large print, in Braille and on audio  
tape. Contact your local Social Security or Jobs & Benefits  
office for more details.

## Notes

## Notes







Corporate member of  
Plain English Campaign.  
Committed to clearer communication.

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