

## TERMS AND CONDITIONS OF USE.

1. The Concessionary Travel Pass (Registered Blind SmartPass) is issued for the sole purpose of proving eligibility for free concessionary travel within Northern Ireland on scheduled services operated by Translink and other operators. It must be presented on every journey in order for this concession to be received.
2. The pass remains the property of the Department for Regional Development and may be withdrawn at any time.
3. This pass is Not Transferable nor any ticket that has been Issued and Transferred to another person.
4. The personal information you provide on this form will be processed by Translink for the purposes of managing and operating the Concessionary Fares Scheme. The Department for Regional Development sponsors this scheme and may use non-personal statistical data collected, and provided by Translink to analyse current and plan for future uses of the scheme. The Department may also use personal data provided by Translink to investigate cases of alleged fraudulent use.

5. The use of this pass is subject to the full conditions of carriage of the Public Transport undertaking

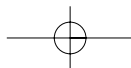
If the details of your SmartPass are incorrect, or if you have received this SmartPass by mistake, please return it with details of the error to:

**SmartPass Office**  
**TRANSLINK**  
**3 Milewater Road**  
**BELFAST**  
**BT3 9BR**

Please keep your SmartPass in a safe place at all times and carry it with you on all journeys.

Department for  
**Regional Development**  
  
 Sponsors of the  
**NI Concessionary Fares Scheme**

 **Translink**  
 CITYBUS NI RAILWAYS ULSTERBUS



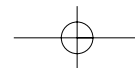
## Your New SmartPass

Please find enclosed your new **SmartPass** which must be used to obtain **FREE TRAVEL** on public transport.

This scheme is funded by the **Department for Regional Development.**



 **Translink**  
 CITYBUS NI RAILWAYS ULSTERBUS



Your SmartPass will be available for use from 1st June 2003.

**From this date the old style pass will no longer be valid.**

This new high-tech card will operate with Translink's new "state-of-the-art" ticket machines. The new SmartPass will continue to provide the benefits of **FREE** Travel. The card can be cancelled if lost or stolen, (hence reducing the likelihood of fraud).

**Using your SmartPass on the bus or train**

Simply hand over your SmartPass to the bus driver, ticket clerk at the station or conductor on board the train and tell them where you are going.

They will then return your pass and issue you with your ticket which must be retained.

Your SmartPass contains a small electronic chip which will automatically check your eligibility to free travel. You must always remember to present your pass on boarding.

If you do not present your pass you will have to pay the full fare for your journey.

If you have any queries about lost or damaged cards, you can contact our call centre on **028 90 66 66 30**. There will be a £5 charge to cover the cost of a replacement SmartPass.

Finally, your SmartPass will expire after five years. A new application form will be sent to you before your existing pass expires.



### **Lost or Stolen?**

You must report your lost or stolen pass to Translink as soon as possible. A special Hotlist has been set up to cancel these passes and avoid the likelihood of fraudulent use.

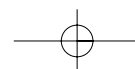
If anyone else tries to use a stolen pass, Translink staff will be alerted. Unauthorised use of a SmartPass will result in prosecution.

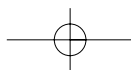
We hope your new Smartpass will keep you on the move with Translink.

**For information on Translink services contact your local bus or rail station or call**

**Telephone 028 90 66 66 30**

**or click [www.translink.co.uk/smartpass](http://www.translink.co.uk/smartpass)**





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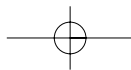
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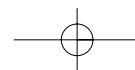
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